

Terms and Conditions ("Terms")

Last updated: January 3, 2017

Please read these Terms and Conditions ("Terms", "Terms and Conditions") carefully before using the <http://www.highlifepanama.com> operated by Highlife Panama S.A. ("us", "we", or "our").

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service.

By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.

Content

The content of the pages of this website is for your general information and use only. It is subject to change without notice.

Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

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Purchases

If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your name, credit card information, address, personal contact information.

Links To Other Web Sites

Our Service may contain links to third party web sites or services that are not owned or controlled by Highlife Panama S.A..

Highlife Panama S.A. has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that Highlife Panama S.A. shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.

Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material we will try to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

Your use of this website and any dispute arising out of such use of the website is subject to the laws of Panama.

HIGHLIFE PANAMA S.A. CANCELATION AND REFUND POLICY

TOUR POLICIES:

Due to the nature of our business, we do not offer full refunds. A non-refundable 25% deposit is required to reserve any trip or service.

A partial refund of 75 percent (of the total price) will be granted if Highlife Panama S.A. receives notice at least 30 days in advance of the trip start time. A partial refund of 50 percent will be granted if Highlife Panama S.A. receives notice at least 15 days in advance of the trip start time. All sales are final. If you are unable to attend the trip, please contact us as soon as possible and we will try to accommodate you to the best of our abilities.

If you are not at the designated meeting point at the arranged time of your activity or service, Highlife Panama reserves the right to not provide a refund. However, we will always try our best to locate you and accommodate any trip delays that are outside of personal control. After all, we want you to come on the trip and have fun. That is our goal.

CANCELED OR POSTPONED TOURS:

Occasionally, services are canceled or postponed due to weather, mechanical failure, or other unforeseen events. Should this occur, we will attempt to contact you about the cancellations and to inform you of refund or exchange procedures for the particular service. For exact instructions on any canceled or postponed trips or services, please contact us. In the case of a cancellation of your trip by Highlife Panama S.A., we will refund your trip or schedule you for another trip, as detailed below.

REFUNDS:

All sales are final. No refunds are available unless a tour is canceled or postponed, or we are given 30 days advanced notice whereby a 75 percent refund will be awarded, or 15 days advanced notice whereby a 50 percent refund will be awarded. We will offer refunds of the full face value of the service(s) that are canceled or postponed (or, if a discounted service, then instead the discounted price paid). No refunds are offered on any service or convenience fees, nor on the initial deposit.

To receive a refund for a canceled or postponed tour, contact us at jeff@highlifepanama.com within 3 days of tour cancellation and write "refund" in the subject line. Instructions will be provided in order to obtain your refund.

Contact Us

If you have any questions about these Terms, please contact us.